



Good Practices for the Use of Kleros Escrow

✓ Have a Clear Written Agreement

- Upload your agreement to Kleros Escrow for transparency.
- Example: If hiring a developer, specify the scope, payment terms, and deadlines.

✓ Keep Escrow & Agreement Terms Consistent

- Avoid contradictions between your written agreement and the smart contract terms.
- Example: If the agreement says payment is in 1 ETH, don't reference another currency.

✓ Include Key Details in the Agreement

- 📦 **Delivery:** How & where items/services will be delivered.
- 📋 **Obligations:** Define each party's responsibilities clearly.
- 💬 **Communication:** Specify how you'll stay in touch (email, messaging apps).
- ⚖️ **Breach Terms:** Define penalties for non-compliance.

✓ Link Actions to Your Escrow Address

- Use tools to prove key actions (e.g., contract modifications).
- Example: Sign agreement changes on-chain.

✓ Be Fair in Disputes

- ⚠️ Read the dispute policy to understand how claims are evaluated.
- 💰 **Overvaluing damages** can lead to your claim being rejected, even if you're right.
- Example: If part of a service was delivered, request only partial compensation to avoid losing your case.

✓ Gather Strong Evidence for Disputes

- 📷 **Proof of Delivery:** Screenshots, receipts, or email confirmations.
- 📄 **Clear Arguments:** Follow Kleros' dispute policy for effective claims.
- 🎥 **Recording Private Chats:** Use a second device to film message logs.